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*To ensure access to high-quality,
patient-centered, cost-effective
health care to Los Angeles County
residents through direct services at
DHS facilities and through
collaboration with community and
university partners.*



www.dhs.lacounty.gov

February 28, 2012

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D.
Director

SUBJECT: **STATUS REPORT ON KEY INDICATORS OF PROGRESS,
HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED
TO THE TRANSITION TO THE NEW LAC+USC MEDICAL
CENTER – PROGRESS REPORT #74 (Agenda Item #S-2,
February 28, 2012)**

This is to provide your Board with the bi-monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of January 2012.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of January was 582 out of 676 licensed beds, an estimated 84% utilization rate (86% occupancy). The census for Medical/Surgical units was 306 an estimated 97% utilization rate (99% occupancy) for January 2012.

Emergency Department (ED) Indicators

Attachment #1 demonstrates decreases in key indicators such as ED Wait Time, Median ED Boarding, Length of Stay (ALOS) and Crowding Level.

The Left Without Being Seen (LWBS) indicator increased from 3.8% in December 2011 to 4.4% during this period. The number of patients transferred out this period is 25% more than December 2011.

The Dangerously Overcrowded Level Comparison for this period was 26% compare to 35% in December 2011.

If you have any questions or need additional information please contact me or Pete Delgado, LAC+USC Chief Executive Officer at (323) 409-2800.

PD:bh

Attachments

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisor

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|----------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---|
| Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1a. Average Daily Census (ADC) | <p>ADC: A measure of the total number of inpatients occupying licensed beds on a daily basis reported as the arithmetic mean.</p> <p>Calculation: Total number of admitted inpatients at 12:00 AM midnight daily, summed over the month and divided by the total number of days in the month.</p> <p>Source of Data: Affinity</p> | <p style="text-align: center;">ADC</p> <table><thead><tr><th>Month</th><th>ADC</th></tr></thead><tbody><tr><td>Nov '08</td><td>491</td></tr><tr><td>Dec '08</td><td>551</td></tr><tr><td>Jan '09</td><td>563</td></tr><tr><td>Feb '09</td><td>577</td></tr><tr><td>Mar '09</td><td>572</td></tr><tr><td>Apr '09</td><td>592</td></tr><tr><td>May '09</td><td>592</td></tr><tr><td>Jun '09</td><td>596</td></tr><tr><td>Jul '09</td><td>598</td></tr><tr><td>Aug '09</td><td>596</td></tr><tr><td>Sep '09</td><td>581</td></tr><tr><td>Oct '09</td><td>593</td></tr><tr><td>Nov '09</td><td>600</td></tr><tr><td>Dec '09</td><td>577</td></tr><tr><td>Jan '10</td><td>575</td></tr><tr><td>Feb '10</td><td>569</td></tr><tr><td>Mar '10</td><td>579</td></tr><tr><td>Apr '10</td><td>561</td></tr><tr><td>May '10</td><td>587</td></tr><tr><td>Jun '10</td><td>580</td></tr><tr><td>Jul '10</td><td>582</td></tr></tbody></table> | Month | ADC | Nov '08 | 491 | Dec '08 | 551 | Jan '09 | 563 | Feb '09 | 577 | Mar '09 | 572 | Apr '09 | 592 | May '09 | 592 | Jun '09 | 596 | Jul '09 | 598 | Aug '09 | 596 | Sep '09 | 581 | Oct '09 | 593 | Nov '09 | 600 | Dec '09 | 577 | Jan '10 | 575 | Feb '10 | 569 | Mar '10 | 579 | Apr '10 | 561 | May '10 | 587 | Jun '10 | 580 | Jul '10 | 582 | ADC provided as background information. |
| Month | ADC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 491 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '08 | 551 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 563 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '09 | 577 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 572 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '09 | 592 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 592 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '09 | 596 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 598 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug '09 | 596 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 581 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '09 | 593 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 600 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '09 | 577 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 575 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '10 | 569 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 579 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '10 | 561 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 587 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '10 | 580 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 582 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | Note: Average Daily Census number reported includes Medical Center + Psych + Newborns Census. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|----------|--------------------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|--|
| Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1b. Occupancy Rate LAC+USC Medical Center | <p>Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period.</p> <p>Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.</p> | <p>1. Medical Center Licensed Occupancy Rate (excluding Newborns) = $\text{Med Center Census} - \text{Newborns} / 600$</p> <table border="1"><caption>Medical Center Licensed Occupancy Rate (excluding Newborns) - Monthly Data</caption><thead><tr><th>Month</th><th>Occupancy Rate (%)</th></tr></thead><tbody><tr><td>Nov '08</td><td>72%</td></tr><tr><td>Jan '09</td><td>80%</td></tr><tr><td>Mar '09</td><td>83%</td></tr><tr><td>May '09</td><td>84%</td></tr><tr><td>Jul '09</td><td>85%</td></tr><tr><td>Sep '09</td><td>86%</td></tr><tr><td>Nov '09</td><td>83%</td></tr><tr><td>Jan '10</td><td>86%</td></tr><tr><td>Mar '10</td><td>87%</td></tr><tr><td>May '10</td><td>88%</td></tr><tr><td>Jul '10</td><td>89%</td></tr><tr><td>Sep '10</td><td>90%</td></tr><tr><td>Nov '10</td><td>86%</td></tr><tr><td>Jan '11</td><td>89%</td></tr><tr><td>Mar '11</td><td>88%</td></tr><tr><td>May '11</td><td>86%</td></tr><tr><td>Jul '11</td><td>85%</td></tr><tr><td>Sep '11</td><td>84%</td></tr><tr><td>Nov '11</td><td>86%</td></tr><tr><td>Jan '12</td><td>87%</td></tr></tbody></table> | Month | Occupancy Rate (%) | Nov '08 | 72% | Jan '09 | 80% | Mar '09 | 83% | May '09 | 84% | Jul '09 | 85% | Sep '09 | 86% | Nov '09 | 83% | Jan '10 | 86% | Mar '10 | 87% | May '10 | 88% | Jul '10 | 89% | Sep '10 | 90% | Nov '10 | 86% | Jan '11 | 89% | Mar '11 | 88% | May '11 | 86% | Jul '11 | 85% | Sep '11 | 84% | Nov '11 | 86% | Jan '12 | 87% | For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds. |
| Month | Occupancy Rate (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 72% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 80% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 83% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 84% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 83% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 89% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '10 | 90% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '10 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '11 | 89% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 84% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <p>Source of Data: Affinity</p> <p>Target: 95%</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------|------------|--|----------|-------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|-------|-------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|--|
| | | <div>2. Medical Center Licensed Occupancy Rate (including Newborns)</div> <div>Med Center Census + Newborn / 600</div> <div><table><thead><tr><th>Month</th><th>% Occ</th></tr></thead><tbody><tr><td>Nov '08</td><td>78%</td></tr><tr><td>Jan '09</td><td>82%</td></tr><tr><td>Mar '09</td><td>85%</td></tr><tr><td>May '09</td><td>86%</td></tr><tr><td>Jul '09</td><td>88%</td></tr><tr><td>Sep '09</td><td>87%</td></tr><tr><td>Nov '09</td><td>84%</td></tr><tr><td>Jan '10</td><td>87%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>May '10</td><td>89%</td></tr><tr><td>Jul '10</td><td>91%</td></tr><tr><td>Sep '10</td><td>90%</td></tr><tr><td>Nov '10</td><td>88%</td></tr><tr><td>Jan '11</td><td>89%</td></tr><tr><td>Mar '11</td><td>90%</td></tr><tr><td>May '11</td><td>87%</td></tr><tr><td>Jul '11</td><td>86%</td></tr><tr><td>Sep '11</td><td>83%</td></tr><tr><td>Nov '11</td><td>88%</td></tr><tr><td>Jan '12</td><td>88%</td></tr></tbody></table></div> <div><div>Healthcare Network Budgeted Occupancy</div><div>Med Center Census + Newborns + Psych Hosp Census / 676</div><div><table><thead><tr><th>Month</th><th>% Occ</th></tr></thead><tbody><tr><td>Nov '08</td><td>82%</td></tr><tr><td>Jan '09</td><td>85%</td></tr><tr><td>Mar '09</td><td>85%</td></tr><tr><td>May '09</td><td>85%</td></tr><tr><td>Jul '09</td><td>87%</td></tr><tr><td>Sep '09</td><td>86%</td></tr><tr><td>Nov '09</td><td>84.5%</td></tr><tr><td>Jan '10</td><td>88%</td></tr><tr><td>Mar '10</td><td>87%</td></tr><tr><td>May '10</td><td>88%</td></tr><tr><td>Jul '10</td><td>89%</td></tr><tr><td>Oct '10</td><td>90%</td></tr><tr><td>Dec '10</td><td>86%</td></tr><tr><td>Feb '11</td><td>89%</td></tr><tr><td>May '11</td><td>86%</td></tr><tr><td>Jul '11</td><td>85%</td></tr><tr><td>Sep '11</td><td>86%</td></tr><tr><td>Nov '11</td><td>87%</td></tr><tr><td>Jan '12</td><td>86%</td></tr></tbody></table></div><div><div>Medical Center = New Facility</div><div>Healthcare Network = New Facility + Psychiatric Hospitals</div></div></div> | Month | % Occ | Nov '08 | 78% | Jan '09 | 82% | Mar '09 | 85% | May '09 | 86% | Jul '09 | 88% | Sep '09 | 87% | Nov '09 | 84% | Jan '10 | 87% | Mar '10 | 88% | May '10 | 89% | Jul '10 | 91% | Sep '10 | 90% | Nov '10 | 88% | Jan '11 | 89% | Mar '11 | 90% | May '11 | 87% | Jul '11 | 86% | Sep '11 | 83% | Nov '11 | 88% | Jan '12 | 88% | Month | % Occ | Nov '08 | 82% | Jan '09 | 85% | Mar '09 | 85% | May '09 | 85% | Jul '09 | 87% | Sep '09 | 86% | Nov '09 | 84.5% | Jan '10 | 88% | Mar '10 | 87% | May '10 | 88% | Jul '10 | 89% | Oct '10 | 90% | Dec '10 | 86% | Feb '11 | 89% | May '11 | 86% | Jul '11 | 85% | Sep '11 | 86% | Nov '11 | 87% | Jan '12 | 86% | |
| Month | % Occ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 78% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 82% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 84% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 89% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 91% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '10 | 90% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '10 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '11 | 89% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 90% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 83% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | % Occ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 82% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 84.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 88% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 89% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '10 | 90% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '10 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '11 | 89% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 85% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 87% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 86% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|----------------|----------------|---------------|----------------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|------|------|---------|-------|------|------|--|
| Indicator #2 - Emergency Department Metrics | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2a. Median Emergency Department Boarding Time (EDBT) *Harris Rodde Indicator | <p>Boarding Time: Time from MD Admit time (effective date and time of pre-admit) to time the patient actually leaves the ED en route to assigned bed (effective date and time of the ED disposition).</p> <p>Calculation: The middle value in the set of individual boarding times for the month arranged in increasing order. If there is an even number of values, then the median is the average of the middle two values.</p> <p>Source of Data: Affinity</p> <p>Target: Less than 7 hours.</p> | <p style="text-align: center;">Median EDBT</p> <table border="1"> <caption>Median EDBT Data (Approximate values from graph)</caption> <thead> <tr> <th>Month</th> <th>Adult (hr:min)</th> <th>Peds (hr:min)</th> <th>Total (hr:min)</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>4:12</td><td>2:18</td><td>3:00</td></tr> <tr><td>Jan '09</td><td>4:58</td><td>2:17</td><td>3:00</td></tr> <tr><td>Mar '09</td><td>5:22</td><td>2:21</td><td>3:00</td></tr> <tr><td>May '09</td><td>5:14</td><td>2:22</td><td>3:00</td></tr> <tr><td>Jul '09</td><td>6:06</td><td>2:32</td><td>3:00</td></tr> <tr><td>Sep '09</td><td>7:43</td><td>2:31</td><td>3:00</td></tr> <tr><td>Nov '09</td><td>4:34</td><td>2:36</td><td>3:00</td></tr> <tr><td>Jan '10</td><td>5:00</td><td>2:35</td><td>3:00</td></tr> <tr><td>Mar '10</td><td>5:37</td><td>2:38</td><td>3:00</td></tr> <tr><td>May '10</td><td>5:13</td><td>2:53</td><td>3:00</td></tr> <tr><td>Jul '10</td><td>5:37</td><td>2:40</td><td>3:00</td></tr> <tr><td>Sep '10</td><td>5:37</td><td>2:32</td><td>3:00</td></tr> <tr><td>Nov '10</td><td>4:02</td><td>2:47</td><td>3:00</td></tr> <tr><td>Jan '11</td><td>5:55</td><td>2:34</td><td>3:00</td></tr> <tr><td>Mar '11</td><td>5:36</td><td>2:43</td><td>3:00</td></tr> <tr><td>May '11</td><td>5:42</td><td>2:27</td><td>3:00</td></tr> <tr><td>Jul '11</td><td>6:04</td><td>2:28</td><td>3:00</td></tr> <tr><td>Sep '11</td><td>6:23</td><td>2:16</td><td>3:00</td></tr> <tr><td>Nov '11</td><td>6:44</td><td>2:59</td><td>3:00</td></tr> <tr><td>Jan '12</td><td>10:26</td><td>2:14</td><td>3:00</td></tr> </tbody> </table> <p>Jan '12 data is Preliminary data</p> | Month | Adult (hr:min) | Peds (hr:min) | Total (hr:min) | Nov '08 | 4:12 | 2:18 | 3:00 | Jan '09 | 4:58 | 2:17 | 3:00 | Mar '09 | 5:22 | 2:21 | 3:00 | May '09 | 5:14 | 2:22 | 3:00 | Jul '09 | 6:06 | 2:32 | 3:00 | Sep '09 | 7:43 | 2:31 | 3:00 | Nov '09 | 4:34 | 2:36 | 3:00 | Jan '10 | 5:00 | 2:35 | 3:00 | Mar '10 | 5:37 | 2:38 | 3:00 | May '10 | 5:13 | 2:53 | 3:00 | Jul '10 | 5:37 | 2:40 | 3:00 | Sep '10 | 5:37 | 2:32 | 3:00 | Nov '10 | 4:02 | 2:47 | 3:00 | Jan '11 | 5:55 | 2:34 | 3:00 | Mar '11 | 5:36 | 2:43 | 3:00 | May '11 | 5:42 | 2:27 | 3:00 | Jul '11 | 6:04 | 2:28 | 3:00 | Sep '11 | 6:23 | 2:16 | 3:00 | Nov '11 | 6:44 | 2:59 | 3:00 | Jan '12 | 10:26 | 2:14 | 3:00 | |
| Month | Adult (hr:min) | Peds (hr:min) | Total (hr:min) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 4:12 | 2:18 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 4:58 | 2:17 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 5:22 | 2:21 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 5:14 | 2:22 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 6:06 | 2:32 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 7:43 | 2:31 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 4:34 | 2:36 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 5:00 | 2:35 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 5:37 | 2:38 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 5:13 | 2:53 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 5:37 | 2:40 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '10 | 5:37 | 2:32 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '10 | 4:02 | 2:47 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '11 | 5:55 | 2:34 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 5:36 | 2:43 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 5:42 | 2:27 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 6:04 | 2:28 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 6:23 | 2:16 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 6:44 | 2:59 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 10:26 | 2:14 | 3:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------|----------------|---|----------|----------------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|-------|---------|-------|---------|------|---------|------|---------|------|---------|-------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|------|---------|-------|---------|------|--|
| | | <div>Median Boarding Time (Adult)*</div> <table><thead><tr><th>Date</th><th>Time (hrs:min)</th></tr></thead><tbody><tr><td>Nov '08</td><td>4:42</td></tr><tr><td>Jan '09</td><td>4:58</td></tr><tr><td>Mar '09</td><td>5:22</td></tr><tr><td>May '09</td><td>5:18</td></tr><tr><td>Jul '09</td><td>7:43</td></tr><tr><td>Sep '09</td><td>6:06</td></tr><tr><td>Nov '09</td><td>5:00</td></tr><tr><td>Jan '10</td><td>5:37</td></tr><tr><td>Mar '10</td><td>5:13</td></tr><tr><td>May '10</td><td>5:37</td></tr><tr><td>Jul '10</td><td>4:36</td></tr><tr><td>Sep '10</td><td>4:02</td></tr><tr><td>Nov '10</td><td>5:55</td></tr><tr><td>Jan '11</td><td>5:30</td></tr><tr><td>Mar '11</td><td>6:04</td></tr><tr><td>May '11</td><td>6:23</td></tr><tr><td>Jul '11</td><td>6:47</td></tr><tr><td>Sep '11</td><td>10:26</td></tr><tr><td>Nov '11</td><td>11:28</td></tr><tr><td>Jan '12</td><td>6:17</td></tr><tr><td>Mar '12</td><td>6:39</td></tr><tr><td>May '12</td><td>9:37</td></tr><tr><td>Jul '12</td><td>11:02</td></tr><tr><td>Sep '12</td><td>7:30</td></tr><tr><td>Nov '12</td><td>7:09</td></tr><tr><td>Jan '13</td><td>7:28</td></tr><tr><td>Mar '13</td><td>5:19</td></tr><tr><td>May '13</td><td>5:40</td></tr><tr><td>Jul '13</td><td>7:43</td></tr><tr><td>Sep '13</td><td>4:23</td></tr><tr><td>Nov '13</td><td>6:06</td></tr><tr><td>Jan '14</td><td>6:03</td></tr><tr><td>Mar '14</td><td>10:08</td></tr><tr><td>May '14</td><td>9:04</td></tr></tbody></table> | Date | Time (hrs:min) | Nov '08 | 4:42 | Jan '09 | 4:58 | Mar '09 | 5:22 | May '09 | 5:18 | Jul '09 | 7:43 | Sep '09 | 6:06 | Nov '09 | 5:00 | Jan '10 | 5:37 | Mar '10 | 5:13 | May '10 | 5:37 | Jul '10 | 4:36 | Sep '10 | 4:02 | Nov '10 | 5:55 | Jan '11 | 5:30 | Mar '11 | 6:04 | May '11 | 6:23 | Jul '11 | 6:47 | Sep '11 | 10:26 | Nov '11 | 11:28 | Jan '12 | 6:17 | Mar '12 | 6:39 | May '12 | 9:37 | Jul '12 | 11:02 | Sep '12 | 7:30 | Nov '12 | 7:09 | Jan '13 | 7:28 | Mar '13 | 5:19 | May '13 | 5:40 | Jul '13 | 7:43 | Sep '13 | 4:23 | Nov '13 | 6:06 | Jan '14 | 6:03 | Mar '14 | 10:08 | May '14 | 9:04 | |
| Date | Time (hrs:min) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 4:42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 4:58 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 5:22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 5:18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 7:43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 6:06 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 5:00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 5:37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 5:13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 5:37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 4:36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '10 | 4:02 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '10 | 5:55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '11 | 5:30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 6:04 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 6:23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 6:47 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 10:26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 11:28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 6:17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '12 | 6:39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '12 | 9:37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '12 | 11:02 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '12 | 7:30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '12 | 7:09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '13 | 7:28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '13 | 5:19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '13 | 5:40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '13 | 7:43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '13 | 4:23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '13 | 6:06 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '14 | 6:03 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '14 | 10:08 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '14 | 9:04 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | Jan '12 data is Preliminary data | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments |
|--|---|--|----------|
| Indicator #2 - Emergency Department Metrics | | | |
| 2b. ED Wait Time | <p>ED Wait Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean.</p> <p>Definition: Sum of all wait time values during the monthly reporting period divided by the total number of values.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p> | <p style="text-align: center;">Average ED Wait Time</p> <p>Adult Wait Time : *Excludes Psych, Pediatric, Observation Unit, and Jail patients</p> <p>Total ED Wait time: *Excludes Psych, Observation Unit, and Jail</p> <p>Jan '12 data is Preliminary data</p> | |

LAC+USC Medical Center
Operational Monitoring Report
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| Indicator | Definition | Data | Comments |
|---|--|---|----------|
| Indicator #2 - Emergency Department Metrics | | | |
| 2c. Left Without Being Seen (LWBS) *Harris Rodde Indicator | <p>LWBS: The total number of patients who left the ED without being seen by a physician reported as a percentage of all ED visits.</p> <p>Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p> | <p style="text-align: center;">Left Without Being Seen</p> <p style="text-align: center;">Jan '12 data is Preliminary data</p> | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|----------|----------------|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---------|----|---|
| Indicator #2 - Emergency Department Metrics | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2d. ED Diversion | <p>ED Diversion: A percentage measure of the time the ED diverts ambulance traffic away from the ED, reported as a function of the reason for diversion on a monthly basis.</p> <p>Calculation: The total number of hours of ED diversion for a specific reason divided by the total number of available hours in a month.</p> <p>Source of Data: ReddiNet</p> | <p>Diversion of ALS Units due to ED Saturation</p> <table><thead><tr><th>Month</th><th>% on Diversion</th></tr></thead><tbody><tr><td>Nov '08</td><td>50</td></tr><tr><td>Dec '08</td><td>40</td></tr><tr><td>Jan '09</td><td>58</td></tr><tr><td>Feb '09</td><td>52</td></tr><tr><td>Mar '09</td><td>58</td></tr><tr><td>Apr '09</td><td>35</td></tr><tr><td>May '09</td><td>35</td></tr><tr><td>Jun '09</td><td>63</td></tr><tr><td>Jul '09</td><td>52</td></tr><tr><td>Aug '09</td><td>51</td></tr><tr><td>Sep '09</td><td>59</td></tr><tr><td>Oct '09</td><td>41</td></tr><tr><td>Nov '09</td><td>32</td></tr><tr><td>Dec '09</td><td>43</td></tr><tr><td>Jan '10</td><td>60</td></tr><tr><td>Feb '10</td><td>55</td></tr><tr><td>Mar '10</td><td>59</td></tr><tr><td>Apr '10</td><td>59</td></tr><tr><td>May '10</td><td>69</td></tr><tr><td>Jun '10</td><td>75</td></tr><tr><td>Jul '10</td><td>81</td></tr><tr><td>Aug '10</td><td>72</td></tr><tr><td>Sep '10</td><td>53</td></tr><tr><td>Oct '10</td><td>62</td></tr><tr><td>Nov '10</td><td>77</td></tr><tr><td>Dec '10</td><td>79</td></tr><tr><td>Jan '11</td><td>74</td></tr><tr><td>Feb '11</td><td>63</td></tr><tr><td>Mar '11</td><td>61</td></tr><tr><td>Apr '11</td><td>52</td></tr><tr><td>May '11</td><td>42</td></tr><tr><td>Jun '11</td><td>42</td></tr><tr><td>Jul '11</td><td>62</td></tr><tr><td>Aug '11</td><td>65</td></tr><tr><td>Sep '11</td><td>52</td></tr><tr><td>Oct '11</td><td>76</td></tr><tr><td>Nov '11</td><td>65</td></tr><tr><td>Dec '11</td><td>65</td></tr><tr><td>Jan '12</td><td>65</td></tr></tbody></table> | Month | % on Diversion | Nov '08 | 50 | Dec '08 | 40 | Jan '09 | 58 | Feb '09 | 52 | Mar '09 | 58 | Apr '09 | 35 | May '09 | 35 | Jun '09 | 63 | Jul '09 | 52 | Aug '09 | 51 | Sep '09 | 59 | Oct '09 | 41 | Nov '09 | 32 | Dec '09 | 43 | Jan '10 | 60 | Feb '10 | 55 | Mar '10 | 59 | Apr '10 | 59 | May '10 | 69 | Jun '10 | 75 | Jul '10 | 81 | Aug '10 | 72 | Sep '10 | 53 | Oct '10 | 62 | Nov '10 | 77 | Dec '10 | 79 | Jan '11 | 74 | Feb '11 | 63 | Mar '11 | 61 | Apr '11 | 52 | May '11 | 42 | Jun '11 | 42 | Jul '11 | 62 | Aug '11 | 65 | Sep '11 | 52 | Oct '11 | 76 | Nov '11 | 65 | Dec '11 | 65 | Jan '12 | 65 | <p>This is slightly lower than the before move diversion history which generally ranged between 50-60%.</p> <p>Key points:</p> <ul style="list-style-type: none">-- Diversion is for paramedic runs only; Basic Life Support ambulances still arrive.-- When diversion is requested but all hospitals in the area are on diversion, patients go to the closest hospital. Therefore, ambulances often arrive while "on diversion". |
| Month | % on Diversion | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '08 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 58 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '09 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 58 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '09 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '09 | 63 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug '09 | 51 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 59 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '09 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '09 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 60 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '10 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 59 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '10 | 59 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 69 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '10 | 75 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 81 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug '10 | 72 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '10 | 53 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '10 | 62 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '10 | 77 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '10 | 79 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '11 | 74 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '11 | 63 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 61 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '11 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '11 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 62 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug '11 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '11 | 76 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '11 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments |
|------------------------|------------|--|----------|
| 2e. Surge Report | | <p style="text-align: center;">Crowding Level Comparison</p> <p style="text-align: center;">New Facility Surge Plan Suspended New Facility Surge Plan Operational</p> <p style="text-align: center;">% Distribution</p> <p style="text-align: center;">12/08 1/09 2/09 3/09 4/09 5/09 6/09 7/09 8/09 9/09 10/09 11/09 12/09 1/10 2/10 3/10 4/10 5/10 6/10 7/10 8/10 9/10 10/10 11/10 12/10 1/11 2/11 3/11 4/11 5/11 6/11 7/11 8/11 9/11 10/11 11/11 12/11 1/12</p> <p style="text-align: center;"> ◆ Dangerously OC ■ Severely OC ▲ OverCrowded ● Extremely Busy * Busy ● Not Busy </p> | |

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|--|--|--|--------------|--------------|--------------|-------------------------|-------------------------|----|----|--------------------|--------------------|----|----|-------------|-------------|----|----|----------|----------|----|----|-------------|-------------|----|----|---------------------|---------------------|----|----|----------------|---|----|---|
| Indicator #3 – Trends for Patient Diversions and Transfers & #4 – Transfers to Rancho Los Amigos Metrics | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3. & 4. Rancho Los Amigos Hospital (RLAH) Transfers | Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units. | <u>Month of Jan '12</u> <u>Referrals from ER:</u> <table><tr><td></td><td>Med/Surg</td><td>Acute Stroke</td><td>Total</td></tr><tr><td># Met transfer criteria</td><td>55</td><td>NA</td><td>-</td></tr><tr><td># Referred to RLAH</td><td>55</td><td>21</td><td>76</td></tr><tr><td># Transfers</td><td>54</td><td>21</td><td>75</td></tr><tr><td># Denied</td><td>1</td><td>NA</td><td>-</td></tr><tr><td># Cancelled</td><td>0*</td><td>NA</td><td>-</td></tr><tr><td># Patients refused*</td><td>0</td><td>NA</td><td>-</td></tr></table> | | Med/Surg | Acute Stroke | Total | # Met transfer criteria | 55 | NA | - | # Referred to RLAH | 55 | 21 | 76 | # Transfers | 54 | 21 | 75 | # Denied | 1 | NA | - | # Cancelled | 0* | NA | - | # Patients refused* | 0 | NA | - | | | |
| | | Med/Surg | Acute Stroke | Total | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Met transfer criteria | 55 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Referred to RLAH | 55 | 21 | 76 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Transfers | 54 | 21 | 75 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Denied | 1 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Cancelled | 0* | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Patients refused* | 0 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Data Source: Manual record keeping. Cancelled category includes patients whose condition changed leading to higher level of care or discharge home. | <u>Referrals from Inpatients:</u> <table><tr><td></td><td>Med/Surg</td><td>Acute Stroke</td><td>Total</td></tr><tr><td># Met transfer criteria</td><td>18</td><td>NA</td><td>-</td></tr><tr><td># Referred to RLAH</td><td>18</td><td>13</td><td>31</td></tr><tr><td># Transfers</td><td>14</td><td>13</td><td>27</td></tr><tr><td># Denied</td><td>1</td><td>NA</td><td>-</td></tr><tr><td># Cancelled</td><td>3*</td><td>NA</td><td>-</td></tr><tr><td># Patients refused*</td><td>0</td><td>NA</td><td>-</td></tr><tr><td>Other /Pending</td><td>1</td><td>NA</td><td>-</td></tr></table> | | Med/Surg | Acute Stroke | Total | # Met transfer criteria | 18 | NA | - | # Referred to RLAH | 18 | 13 | 31 | # Transfers | 14 | 13 | 27 | # Denied | 1 | NA | - | # Cancelled | 3* | NA | - | # Patients refused* | 0 | NA | - | Other /Pending | 1 | NA | - |
| | Med/Surg | Acute Stroke | Total | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Met transfer criteria | 18 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Referred to RLAH | 18 | 13 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Transfers | 14 | 13 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Denied | 1 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Cancelled | 3* | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| # Patients refused* | 0 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other /Pending | 1 | NA | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
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| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------|-----------------|---|----------|----|------|---------|---|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|---|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|---|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|-------|-----------------|--------|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|-----|---------|----|-----|---------|----|----|---------|----|----|---------|----|-----|---------|----|-----|---------|----|----|---------|----|----|---------|----|----|---------|-----|-----|---------|----|----|---------|----|-----|---------|----|-----|---------|----|----|---------|----|----|---------|----|----|---------|-----|----|---------|-----|----|---------|-----|----|---------|-----|----|---------|-----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|-----|-----|---------|-----|-----|--|
| | | <div><div><p>Rancho Med Surg Transfers Workload</p><table><thead><tr><th>Month</th><th>ER</th><th>Inpt</th></tr></thead><tbody><tr><td>Nov '08</td><td>8</td><td>27</td></tr><tr><td>Dec '08</td><td>10</td><td>29</td></tr><tr><td>Jan '09</td><td>26</td><td>32</td></tr><tr><td>Feb '09</td><td>24</td><td>24</td></tr><tr><td>Mar '09</td><td>34</td><td>27</td></tr><tr><td>Apr '09</td><td>24</td><td>24</td></tr><tr><td>May '09</td><td>27</td><td>14</td></tr><tr><td>Jun '09</td><td>59</td><td>24</td></tr><tr><td>Jul '09</td><td>52</td><td>26</td></tr><tr><td>Aug '09</td><td>39</td><td>25</td></tr><tr><td>Sep '09</td><td>50</td><td>20</td></tr><tr><td>Oct '09</td><td>52</td><td>18</td></tr><tr><td>Nov '09</td><td>33</td><td>20</td></tr><tr><td>Dec '09</td><td>41</td><td>24</td></tr><tr><td>Jan '10</td><td>49</td><td>21</td></tr><tr><td>Feb '10</td><td>47</td><td>16</td></tr><tr><td>Mar '10</td><td>49</td><td>20</td></tr><tr><td>Apr '10</td><td>48</td><td>21</td></tr><tr><td>May '10</td><td>37</td><td>21</td></tr><tr><td>Jun '10</td><td>35</td><td>16</td></tr><tr><td>Jul '10</td><td>45</td><td>5</td></tr><tr><td>Aug '10</td><td>49</td><td>45</td></tr><tr><td>Sep '10</td><td>65</td><td>10</td></tr><tr><td>Oct '10</td><td>48</td><td>11</td></tr><tr><td>Nov '10</td><td>40</td><td>10</td></tr><tr><td>Dec '10</td><td>37</td><td>10</td></tr><tr><td>Jan '11</td><td>40</td><td>19</td></tr><tr><td>Feb '11</td><td>42</td><td>11</td></tr><tr><td>Mar '11</td><td>37</td><td>10</td></tr><tr><td>Apr '11</td><td>40</td><td>10</td></tr><tr><td>May '11</td><td>42</td><td>11</td></tr><tr><td>Jun '11</td><td>37</td><td>10</td></tr><tr><td>Jul '11</td><td>47</td><td>9</td></tr><tr><td>Aug '11</td><td>32</td><td>11</td></tr><tr><td>Sep '11</td><td>49</td><td>14</td></tr><tr><td>Oct '11</td><td>54</td><td>14</td></tr><tr><td>Nov '11</td><td>54</td><td>14</td></tr><tr><td>Dec '11</td><td>54</td><td>14</td></tr><tr><td>Jan '12</td><td>54</td><td>14</td></tr></tbody></table></div><div><p>Patients Transferred Out</p><table><thead><tr><th>Month</th><th>Other Hospitals</th><th>Rancho</th></tr></thead><tbody><tr><td>Nov '08</td><td>14</td><td>59</td></tr><tr><td>Dec '08</td><td>20</td><td>68</td></tr><tr><td>Jan '09</td><td>18</td><td>79</td></tr><tr><td>Feb '09</td><td>29</td><td>77</td></tr><tr><td>Mar '09</td><td>37</td><td>80</td></tr><tr><td>Apr '09</td><td>32</td><td>82</td></tr><tr><td>May '09</td><td>33</td><td>94</td></tr><tr><td>Jun '09</td><td>36</td><td>101</td></tr><tr><td>Jul '09</td><td>58</td><td>113</td></tr><tr><td>Aug '09</td><td>62</td><td>99</td></tr><tr><td>Sep '09</td><td>70</td><td>96</td></tr><tr><td>Oct '09</td><td>52</td><td>111</td></tr><tr><td>Nov '09</td><td>68</td><td>101</td></tr><tr><td>Dec '09</td><td>81</td><td>93</td></tr><tr><td>Jan '10</td><td>83</td><td>88</td></tr><tr><td>Feb '10</td><td>98</td><td>87</td></tr><tr><td>Mar '10</td><td>111</td><td>100</td></tr><tr><td>Apr '10</td><td>84</td><td>99</td></tr><tr><td>May '10</td><td>90</td><td>121</td></tr><tr><td>Jun '10</td><td>86</td><td>102</td></tr><tr><td>Jul '10</td><td>85</td><td>94</td></tr><tr><td>Aug '10</td><td>69</td><td>86</td></tr><tr><td>Sep '10</td><td>86</td><td>90</td></tr><tr><td>Oct '10</td><td>139</td><td>96</td></tr><tr><td>Nov '10</td><td>109</td><td>97</td></tr><tr><td>Dec '10</td><td>128</td><td>84</td></tr><tr><td>Jan '11</td><td>137</td><td>87</td></tr><tr><td>Feb '11</td><td>108</td><td>78</td></tr><tr><td>Mar '11</td><td>87</td><td>83</td></tr><tr><td>Apr '11</td><td>73</td><td>87</td></tr><tr><td>May '11</td><td>99</td><td>75</td></tr><tr><td>Jun '11</td><td>95</td><td>78</td></tr><tr><td>Jul '11</td><td>101</td><td>102</td></tr><tr><td>Aug '11</td><td>121</td><td>102</td></tr></tbody></table></div></div> <div>Data was revised to reflect total # of patients (including stroke patients) referred to Rancho</div> | Month | ER | Inpt | Nov '08 | 8 | 27 | Dec '08 | 10 | 29 | Jan '09 | 26 | 32 | Feb '09 | 24 | 24 | Mar '09 | 34 | 27 | Apr '09 | 24 | 24 | May '09 | 27 | 14 | Jun '09 | 59 | 24 | Jul '09 | 52 | 26 | Aug '09 | 39 | 25 | Sep '09 | 50 | 20 | Oct '09 | 52 | 18 | Nov '09 | 33 | 20 | Dec '09 | 41 | 24 | Jan '10 | 49 | 21 | Feb '10 | 47 | 16 | Mar '10 | 49 | 20 | Apr '10 | 48 | 21 | May '10 | 37 | 21 | Jun '10 | 35 | 16 | Jul '10 | 45 | 5 | Aug '10 | 49 | 45 | Sep '10 | 65 | 10 | Oct '10 | 48 | 11 | Nov '10 | 40 | 10 | Dec '10 | 37 | 10 | Jan '11 | 40 | 19 | Feb '11 | 42 | 11 | Mar '11 | 37 | 10 | Apr '11 | 40 | 10 | May '11 | 42 | 11 | Jun '11 | 37 | 10 | Jul '11 | 47 | 9 | Aug '11 | 32 | 11 | Sep '11 | 49 | 14 | Oct '11 | 54 | 14 | Nov '11 | 54 | 14 | Dec '11 | 54 | 14 | Jan '12 | 54 | 14 | Month | Other Hospitals | Rancho | Nov '08 | 14 | 59 | Dec '08 | 20 | 68 | Jan '09 | 18 | 79 | Feb '09 | 29 | 77 | Mar '09 | 37 | 80 | Apr '09 | 32 | 82 | May '09 | 33 | 94 | Jun '09 | 36 | 101 | Jul '09 | 58 | 113 | Aug '09 | 62 | 99 | Sep '09 | 70 | 96 | Oct '09 | 52 | 111 | Nov '09 | 68 | 101 | Dec '09 | 81 | 93 | Jan '10 | 83 | 88 | Feb '10 | 98 | 87 | Mar '10 | 111 | 100 | Apr '10 | 84 | 99 | May '10 | 90 | 121 | Jun '10 | 86 | 102 | Jul '10 | 85 | 94 | Aug '10 | 69 | 86 | Sep '10 | 86 | 90 | Oct '10 | 139 | 96 | Nov '10 | 109 | 97 | Dec '10 | 128 | 84 | Jan '11 | 137 | 87 | Feb '11 | 108 | 78 | Mar '11 | 87 | 83 | Apr '11 | 73 | 87 | May '11 | 99 | 75 | Jun '11 | 95 | 78 | Jul '11 | 101 | 102 | Aug '11 | 121 | 102 | |
| Month | ER | Inpt | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 8 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '08 | 10 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 26 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '09 | 24 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 34 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '09 | 24 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 27 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '09 | 59 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 52 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug '09 | 39 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 50 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '09 | 52 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 33 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '09 | 41 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 49 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '10 | 47 | 16 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Jan '11 | 40 | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '11 | 42 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 37 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '11 | 40 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 42 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '11 | 37 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 47 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug '11 | 32 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 49 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct '11 | 54 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 54 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Jan '12 | 54 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Other Hospitals | Rancho | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 14 | 59 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec '08 | 20 | 68 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 18 | 79 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb '09 | 29 | 77 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 37 | 80 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr '09 | 32 | 82 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 33 | 94 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '09 | 36 | 101 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 58 | 113 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Feb '11 | 108 | 78 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 87 | 83 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| May '11 | 99 | 75 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun '11 | 95 | 78 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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Data was revised to reflect total # of patients (including stroke patients) referred to Rancho

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | Comments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|----------|-------------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|--|
| Indicator #5 – Harris Rodde Indicators | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 5. Average Length of Stay (ALOS) *Harris Rodde Indicator | <p>LOS: The difference between discharge date and the admission date or 1 if the 2 dates are the same.</p> <p>Total LOS:</p> <p>Calculation: ALOS is the arithmetic mean calculated by dividing the Total LOS by the Total # of discharges in the monthly reporting period, rounded off to one decimal place.</p> <p>Source of Data: Affinity</p> <p>Target: <5.5 days</p> | <p style="text-align: center;">ALOS</p> <table><caption>Actual ALOS Data (from graph)</caption><thead><tr><th>Month</th><th>Actual ALOS</th></tr></thead><tbody><tr><td>Nov '08</td><td>5.7</td></tr><tr><td>Jan '09</td><td>5.5</td></tr><tr><td>Mar '09</td><td>5.8</td></tr><tr><td>May '09</td><td>5.6</td></tr><tr><td>Jul '09</td><td>5.8</td></tr><tr><td>Sep '09</td><td>6.0</td></tr><tr><td>Nov '09</td><td>5.8</td></tr><tr><td>Jan '10</td><td>6.2</td></tr><tr><td>Mar '10</td><td>6.1</td></tr><tr><td>May '10</td><td>5.8</td></tr><tr><td>Jul '10</td><td>5.6</td></tr><tr><td>Sep '10</td><td>5.3</td></tr><tr><td>Nov '10</td><td>5.5</td></tr><tr><td>Jan '11</td><td>6.1</td></tr><tr><td>Mar '11</td><td>6.6</td></tr><tr><td>May '11</td><td>6.1</td></tr><tr><td>Jul '11</td><td>6.5</td></tr><tr><td>Sep '11</td><td>6.4</td></tr><tr><td>Nov '11</td><td>6.2</td></tr><tr><td>Jan '12</td><td>6.3</td></tr></tbody></table> <p style="text-align: center;">◆ Target ALOS ■ Actual ALOS</p> <p>*Healthcare Network ALOS - Preliminary data pending Auditor-Controller validation</p> | Month | Actual ALOS | Nov '08 | 5.7 | Jan '09 | 5.5 | Mar '09 | 5.8 | May '09 | 5.6 | Jul '09 | 5.8 | Sep '09 | 6.0 | Nov '09 | 5.8 | Jan '10 | 6.2 | Mar '10 | 6.1 | May '10 | 5.8 | Jul '10 | 5.6 | Sep '10 | 5.3 | Nov '10 | 5.5 | Jan '11 | 6.1 | Mar '11 | 6.6 | May '11 | 6.1 | Jul '11 | 6.5 | Sep '11 | 6.4 | Nov '11 | 6.2 | Jan '12 | 6.3 | <p>Overall trend in ALOS for the 2-year period prior to the move reduced to a low range of 4.7 – 5.5 days in 2008. Immediately prior to the move, the ALOS increased as the lower acuity patients were transferred to other facilities. This trend may continue depending on number of transfers.</p> <p>*As of July 2010 with the consolidation of Ingleside and Hawkins, all psychiatric services are now included. There were 5 patients discharged in Jan, 2012 with LOS > 100. Without the effect of these 5, ALOS would have been 6.0 rather than 6.3</p> |
| Month | Actual ALOS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '08 | 5.7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '09 | 5.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '09 | 5.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '09 | 5.6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '09 | 5.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '09 | 6.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '09 | 5.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '10 | 6.2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '10 | 6.1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '10 | 5.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '10 | 5.6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '10 | 5.3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '10 | 5.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '11 | 6.1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar '11 | 6.6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May '11 | 6.1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul '11 | 6.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep '11 | 6.4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov '11 | 6.2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan '12 | 6.3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –January 2012

| Indicator | Definition | Data | | | | | Comments |
|--|--|---------|----------------|---------------------|----------------|-------------------------------|----------|
| Indicator #6 – Pediatric Metrics | | | | | | | |
| 6. Pediatric Bed Census and Occupancy (%) Pediatric ICU (PICU) Neonatal ICU (NICU) Pediatric Unit Adolescent Unit | Census: The total number admitted pediatric inpatients at 12:00 AM midnight of a designated pediatric ward. Occupancy: The total number of admitted pediatric inpatients divided by the total number of licensed beds on that unit and reported as percentage. Source of Data: Affinity | Date | NICU (40 Beds) | Peds Ward (25 Beds) | PICU (10 Beds) | Med/Surg Adolescent (20 Beds) | |
| | | Nov-08 | 56% | 54% | 50% | 33% | |
| | | Dec-08 | 52% | 60% | 60% | 40% | |
| | | Jan-09 | 52% | 68% | 70% | 75% | |
| | | Feb-09 | 50% | 80% | 80% | 85% | |
| | | Jun-09 | 60% | 64% | 60% | 75% | |
| | | Jul-09 | 57% | 72% | 60% | 80% | |
| | | Nov-09 | 35% | 64% | 70% | 70% | |
| | | Dec-09 | 40% | 64% | 70% | 65% | |
| | | Mar -10 | 65% | 68% | 60% | 75% | |
| | | Apr-10 | 60% | 64% | 60% | 80% | |
| | | May -10 | 67.5% | 68% | 80% | 80% | |
| | | Jun -10 | 65% | 64% | 70% | 80% | |
| | | Jul -10 | 60% | 68% | 80% | 85% | |
| | | Aug -10 | 62% | 68% | 60% | 85% | |
| | | Sep -10 | 72.5% | 60% | 60% | 80% | |
| | | Nov-10 | 67.5% | 48% | 50% | 70% | |
| | | Dec -10 | 62% | 60% | 50% | 65% | |
| | | Jan -11 | 55% | 60% | 70% | 70% | |
| | | Feb -11 | 57% | 68% | 80% | 80% | |
| | | Mar- 11 | 57% | 60% | 70% | 75% | |
| | | Apr-11 | 55% | 64% | 50% | 75% | |
| | | May -11 | 57% | 56% | 50% | 80% | |
| | | Jun-11 | 70% | 52% | 60% | 75% | |
| | | Jul -11 | 58% | 44% | 50% | 70% | |
| | | Aug- 11 | 58% | 44% | 40% | 75% | |
| | | Sep -11 | 58% | 40% | 50% | 75% | |
| | | Oct-11 | 55% | 52% | 60% | 70% | |
| | | Nov-11 | 62% | 60% | 70% | 75% | |
| | | Dec-11 | 65% | 40% | 60% | 70% | |
| | | Jan -12 | 60 | 52% | 60% | 75% | |